

MarlinkOnline™

ENHANCED VERSION, 2.1



With MarlinkOnline you can manage and optimise your communications needs to your specific operational requirement, both at sea and on land, and cut communications costs considerably.

MarlinkOnline is the secure, web-based, self-service tool that can be accessed from anywhere in the world. As an authorized user you are entitled to view and analyse invoices and call data already the day after a call has been made. You can manage account groups, approve user and sub-user levels, order airtime and other services online. It is a tool that further optimises your communication performance with many highly acclaimed online features.

EXTENSIVE RANGE OF FEATURES

View and analyse your invoices and call data for individual vessels or communications platforms the day after a call has been placed. Invoices will be kept in the system for 13 months as from subscription date.

Automated invoice and call data printing and distribution function can be assigned for the whole fleet or just one vessel or communications platform.



MarlinkOnline webshop for purchase of prepaid airtime, reloading airtime or SIM cards, setting up credit card payment options, purchasing equipment and sign up for any of Marlink's value added services.

MarlinkOnboard, a versatile and cost-effective on-board management module, links to MarlinkOnline and allows remote users to access their account information, log calls and manage account group information while using an offline tool.

Webdial for initiating direct voice calls online via the Web to registered terminals from any terrestrial or cellular phone. Choose which account to be billed for the call.

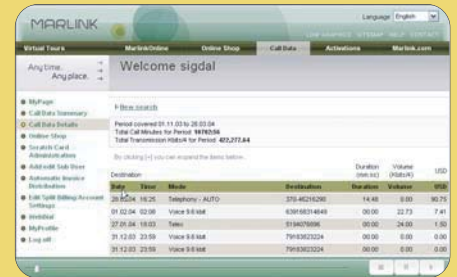
Account group management by using either a destination number (B-number), PIN code or e-mail address to split invoices by account. Assign for the whole account or a self-defined set of the terminals within the account.

MyAccount gives a clear overview of your business relationship with Marlink and your specific rate plans. Displays billing address, platform and terminal ID, phone numbers services and price information.

BENEFITS

- Easy-to-use interface tools, customers can select, view and analyze invoices or call data for individual vessels or units with information that is updated every 24 hours.
- Download the call data in excel format and invoices in both excel and pdf format.
- By using webdial, we estimate savings up to 25 percent.
- Both ship and shore based customers have the ability to manage their communications costs and hence improve their overall operational efficiency.

Benefit - from being in control



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Getting Started

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SYSTEM REQUIREMENTS

- >> Internet explorer 6 and above
- >> Operating system: Windows 2000 or Windows XP SP2

HOW TO ACCESS MARLINKONLINE:

Existing customers:

Go to www.marlinkonline.com and enter your user name and password.

New customers:

You need to register the first time you visit the site.

Go to www.marlinkonline.com and follow the instructions.

Should you need any assistance, please contact our customer support.



For additional information please contact us at:

MARLINK CUSTOMER SUPPORT

E-mail: customer.service@marlink.com
Phone: +32 70 233 220 (24/7)
Fax: +32 2 332 33 27

Visit us at
www.marlink.com
www.marlinkonline.com

CUSTOMER CENTRES (LOCAL):

Athens, Phone: +30 210 94 00 377
Dubai, Phone: +971 4 3533 255
Hamburg, Phone: +49 40 4100 4800
Oslo, Phone: +47 67 89 00 00 / +47 22 76 31 10
Singapore, Phone: +65 6 394 9130
Tokyo, Phone: +81 3 3288 0380
USA, Phone: +1 713 910 3352

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